



FirstStep
Peaceful Families • Safe Communities

2024 Annual Report

Agency Wide



DIRECT SERVICES PROVIDED TO

3,863
SURVIVORS



FOR A TOTAL OF

4,771
HOURS OF SUPPORT



REFERRALS TO

8,453
OUT-AGENCY SERVICES



SUPPORTED SURVIVORS IN

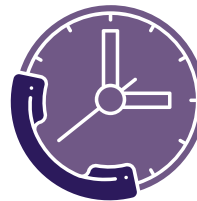
15
LANGUAGES

24hr Helpline



ANSWERED

8,108
HELPLINE
CALLS



FOR A TOTAL OF

2,214
HOURS OF
CRISIS SUPPORT

Emergency Shelter



PROVIDED

10,461
SHELTER NIGHTS TO
SURVIVORS & CHILDREN



PROVIDED

1,456
PET SHELTER NIGHTS
IN THE ARK



HOUSED

59
SURVIVORS



HOUSED

74
CHILDREN

Counseling & Advocacy



EDUCATION & HEALING PROVIDED TO

2,126 & **88**
SURVIVORS CHILDREN



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Transitional Supportive Housing (TSH)



PROVIDED

11,326
SAFE NIGHTS

to

15
ADULTS

& **26**
CHILDREN

Community Response



LEGAL ADVOCACY
RENDERED TO

928
SURVIVORS



ACCOMPANIED

238
SURVIVORS
TO COURT



RENDERED PERSONAL
PROTECTIVE ORDER SERVICES TO

413
SURVIVORS

Lethality Assessment Program



PARTNERED WITH

5
LAW ENFORCEMENT
AGENCIES

CONDUCTED

581
LETHALITY
ASSESSMENTS

OF WHICH

46%
WERE
HIGH RISK

Community Engagement



SUPPORT FROM

294
VOLUNTEERS



FOR A COMBINED

4,543
HOURS

Plymouth Office
Administrative & Survivor Services
44567 Pinetree Dr.
Plymouth, MI 48170
734.416.1111

firststep-mi.org
24-hr helpline 734.722.6800

Wayne Office
Survivor Services
4400 Venoy Rd.
Wayne, MI 48184
734.722.1772