

TYPES OF QUALIFICATIONS

How do I know what qualifications I have?

Login to your volunteer profile, hover over the "My Profile" button, select "Qualifications"

TIER 1: VOLUNTEER SCREENED & APPLICATION APPROVED

Volunteer prospects "apply" to volunteer via Volunteer Impact post screening/interview. This requires creating a login and profile, and submitting an application unless otherwise decided by the program.

TIER 2: BACKGROUND CHECKS CLEARED

A majority of volunteers, besides most one-time group volunteers, will need to undergo background checks with First Step:

- State of Michigan Criminal Background Check through ICHAT
- National Criminal Check through SentryLink, if applicable
- National and State Sex Offender Registry Check

TIER 3: DHHS CENTRAL REGISTRY CLEARANCE

Any volunteers providing ongoing service with clients besides one-time, staff supervised activities, must receive a Central Registry Clearance through DHHS/CPS.

TIER 4: COMPLETED CORE SKILLS TRAINING

Core Skills Training is a 4-day trauma-informed and comprehensive training that is mandatory for all consistent, direct service volunteers to complete. Each day covers different topics that are necessary for volunteering at First Step. Topics Include:

- First Step Services, Programs, Policies, and Procedures
- Dynamics of Domestic Violence and Sexual Assault
- Children and Violence, Mandated Reporting, and Working with Children at First Step (*Nurturing*)
- Empathy, Diversity, and Inclusion
- Trauma Stewardship and Vicarious Trauma
- Lethality, Safety Planning, and Crisis Intervention
- Criminal Justice System and Survivors

ADDITIONAL QUALIFICATIONS:

Sometimes certain placements or activities require additional qualifications, like working with gift cards or driving on behalf of the agency. This includes qualifications like:

- Copy of Valid Driver's License
- Copy of Proof of Auto Insurance
- Driving Record Check
- Specialized or Placement Specific Training