



Employment Opportunity:

SURVIVOR ADVOCATE - DETROIT

OVERVIEW

The Survivor Advocate is a valuable employee of our agency primarily assisting survivors in Detroit. This position supports First Step's mission by providing safety planning, removal of barriers and the navigation of systems to support survivors of domestic violence and sexual assault with safety and stabilization.

The Detroit Survivor Advocate will assist in the continued development and implementation of First Step's advocacy services in Detroit, interacting closely with other Detroit Based positions and Community Outreach positions within the agency.

The Detroit Survivor Advocate will help with Detroit Community Outreach efforts to support connecting First Step services to survivors.

First Step provides comprehensive training and supervision to all employees.

LOCATION:

Detroit and Wayne Offices; Ability to travel between agency sites and other established safe locations as needed.

POSITION TYPE

Full-time, 37.5 hours/week, hourly pay

PAY RANGE:

\$21 - \$23 / Hour

SCHEDULE:

Weekdays: Some evenings with occasional on-call shift, evening or weekend required.

START DATE:

Immediate

TO APPLY: <http://www.firststep-mi.org/careers/job-application/>

No phone calls please.

RESPONSIBILITIES

- Conduct initial in-take through crisis-management with survivors
- Follow First Step's empowerment-based model where the survivor is in control
- Identify barriers to services and advocate on the client's behalf
- Meet identified client needs including information, resources and referrals to other service providers as needed while protecting the client's confidentiality and rights
- Service client needs through promotion of trust, growth, and non-violence.
- Willingness to keep Supervisor informed about high-risk client situations
- Accurately maintain client records, service statistics and case examples for reporting purposes
- Consistently and accurately complete entries into agency database
- Assist as needed with the Assault Response Program
- Commitment and ability to represent agency in various community settings
- Understand and support First Step's philosophy of empowerment, education, and prevention of violence
- Support and carry out First Step's mission, vision, and values

QUALIFICATIONS

- BSW/BA in Social Work or Human Services, Master's degree/MSW a plus
- Significant experience in crisis counseling, domestic violence, and sexual assault
- Experience and capability to manage and respond to crisis situations with professionalism and empathy
- Experience and ability to work effectively with people from diverse racial, economic, and cultural backgrounds
- Must have empathy and passion for working with survivors using a client-centered approach
- Must be able to maintain professional boundaries, high level of confidentiality and comply with all agency policies and procedures
- Proficient in and comfortable with various computer programs as deemed necessary
- Highly organized with excellent oral, written, and active listening and reflective conversation skills
- Ability to lift 30 pounds on occasion
- Bilingual a plus

REQUIREMENTS

Must be at least 18 years old and satisfy criminal background checks, DHHS child abuse registry check, sex offender registry check, driving check. Must have and maintain a valid MI driver's license, excellent driving record, reliable transportation, and current auto insurance. These requirements will be re-checked throughout employment.

BENEFITS

Option for agency provided health, dental, optical insurance after 90 days. Agency provided life insurance and long-term disability insurance after 90 days. Employee Assistance Program. Additional voluntary insurance benefits available after 90 days. Employer contribution to 401k. Annual paid vacation and floating holidays. Accrued paid sick/personal time. Agency closure days off with pay.