### EXPENSES

# 73.14%

# 33.19% 29.31%

- DOMESTIC VIOLENCE \$1,720,294 **PROGRAMMING**
- **SEXUAL ASSAULT** \$239,495 **PROGRAMMING**
- **SUPPORTING SERVICES** \$392,249 General & Administrative

**TOTAL EXPENSES** 

\$2,352,038

PROGRAM ENDORSEMENTS AND DETAILS ABOUT FIRST STEP'S FINANCIAL REPORTS CAN BE FOUND AT HTTP://FIRSTSTEP-MI.ORG/GUIDESTAR

2013-2015 BOARD OF DIRECTORS

Beckie Thompson

- **66** Thanks to my meetings with [my advocate] and support group, I have learned better ways to live and let go of what doesn't serve any purpose in my life. I feel empowered to continue growing and healing." - Sexual assault survivor
- 66 "I love my advocate, she is awesome, she makes me feel like - Sexual assault survivor

**TOTAL REVENUE** 

**FEDERAL** 

STATE & OTHER

**FOUNDATIONS** 

**UNITED WAY** 

CONTRIBUTIONS

CONTRIBUTED SERVICES

- 6 I have lived with my abuser for approximately 4 years now. If I would have known about this then, I would have been here sooner. I love all of the staff and their help.'
  - Domestic violence survivor

\$840.333

\$742,161

\$107,869

\$470,186

\$130,984

\$240,384

\$2,531,917

66 My advocate here has been more helpful to me in 30-40 days than anywhere else I've received treatment in 3-4 years. - Sexual assault survivor

### 17,937 24-HOUR LINE / **CRISIS CALLS**

1.917 SURVIVORS **SUPPORTED** 

Legal Information / Clinics 3,950 HOURS

Counseling / Advocacy Hours **15,428 FOR ADULTS** 2,803 FOR CHILDREN

### 520 PEOPLE

stepped up and volunteered for First Step

Violence Prevention Programs in schools

Date rape awareness and education

Coalition Building

SAFETY PLANNING

All adult and child

survivors who work with

First Step develop

a safety plan

### Genelle Allen Wendy Woodward





Amy Youngquist

CEO First Step

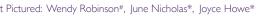


Marilyn Nix

Smithbauer



Not Pictured: Wendy Robinson\*, June Nicholas\*, Joyce Howe\*^



^ Resigned in 2015

Community Response Program in police/courts

In-Court Victim Advocacy /



**FIRST STEP** 

**TOUCHED THE** 

LIVESOF

10,737 PEOPLE

IN 2013-2014

**PROGRAMS AND SERVICE STATISTICS** 2013-2014 **FISCAL YEAR** 

> Total number of survivors served **5.765 ADULTS 499 CHILDREN**

**4.972 PEOPLE** participated in First Step's **OUTREACH** AND **EDUCATION** SESSIONS

SUPPORT GROUPS **2,212 HOURS** 

**Emergency Housing** 15,546 NIGHTS OF SAFE SHELTER

(148 women, 209 children)

### 215 INSTANCES

helping clients obtain Personal Protection Orders

### TRANSPORTATION

First Step provided 881 rides for families

### **TRANSITIONAL** SUPPORTIVE HOUSING

22 adults and 56 children received subsidized safe housing (13,048 nights) & support services



### FOOD, CLOTHING, HOUSEHOLD GOODS

First Step provided 9,314 items to families

Domestic Violence and Sexual Assault Awareness Month activities

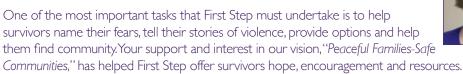


FirstStep

### **AMY YOUNGQUIST CHIEF EXECUTIVE OFFICER**

ANNUAL REPORT FISCAL YEAR OCTOBER 1, 2013 TO SEPTEMBER 30, 2014

Dear Friends:



In 2015, First Step will celebrate its 37th anniversary. Thirty-seven years of supporting survivors. Thirty-seven years of working for justice. Thirty-seven years of systems change. Thirty-seven years of tears and hope. Thirty-seven years of breaking the cycle of violence, one family at a time.

I am excited to report many significant accomplishments by our team of talented staff, board members, and volunteers this past year.

- In July 2014, we celebrated our third anniversary in our beautiful new residential facility - The Karen Wilson Smithbauer Center. The facility provides a welcoming and warm atmosphere to help survivors and their children heal from trauma and move forward to reach their life goals.
- Thanks to numerous donors and volunteers, First Step is close to breaking ground on our new state-of-the-art playground and healing garden.
- We completed a comprehensive security and safety project at the Karen Wilson Smithbauer Center thanks to HUD dollars, which we received through Wayne County.
- We have expanded our board from 12 members to 16. To date, we have recruited five new board members specializing in human resources, public relations, fundraising and finance.
- · We continue to work towards our goals outlined in First Step's strategic plan. Several committees were formed to take on the issues, including a diversity committee.
- Over 500 community members volunteered their time during 2013-2014. Some provided nurturing for children, some hosted a family fun night, some got their hands dirty and helped assemble playground equipment, while others answered the phone and even got up in the middle of the night to meet a survivor at an area hospital.

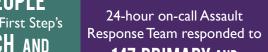
We ended the fiscal year on a positive note thanks to the support from a wide variety of sources. However, our work is not nearly done; and as government grants become more competitive, we must rely on our community to secure the resources needed as more and more survivors come to us for help.

First Step could not achieve our mission and maintain day-to-day operations without each and every individual who support our efforts in creating a safety net for survivors of domestic and sexual violence. Those facing violence teach us that abuse can happen to anyone of any age, race, religion, sexual orientation, gender, or neighborhood.

Despite the challenges that we face, the future of First Step is looking bright and it is our hope that you will continue to take a stand against violence by speaking up, getting involved, and joining our First Step family if you have not already done so. I thank you for your compassion and energy to help us stop the violence and support the courageous survivors who reach out and trust us at the most vulnerable time in their lives.

Sincerely,

Amy youngquist Amy Youngquist, Chief Executive Officer



147 PRIMARY AND **41 SECONDARY VICTIMS** 

Administrative and **Survivor Services Survivor Services** 27150 Westfield Western Wayne County 44567 Pinetree Drive Redford, MI 48239

Survivor Services Smithbauer Center 4400 S. Venov Wayne, MI 48184

Survivor Services Lincoln Park 1394 Cleophus Lincoln Park, MI 48146 313.383.2975





Loren Wadington

# FIRST STEP PROGRAMS & SERVICES

Here is information about the work of First Step as well as a list of the services we provide each and every day.

Since 1978, First Step has been working for peaceful families and safe communities in Wayne County, Michigan. First Step is the only non-profit agency in out-Wayne County providing comprehensive services for victims of domestic and sexual violence.

First Step provides free and confidential programs designed to help survivors of violence overcome the lack of intervention and support, the feelings of powerlessness, isolation, physical danger and fear, and the financial, emotional and cultural barriers that victims of violence often face when seeking help.





# WHAT MAKES FIRST STEP STAND OUT FROM OTHER COUNSELING PROGRAMS AND SHELTERS?

First Step staff members and volunteers are specially trained to assist and empower survivors of domestic violence, dating violence and sexual assault. First Step staff and volunteers are skilled experts in domestic violence, sexual assault, and trauma. They know the laws, have knowledge and experience with the dynamics of these crimes and understand the effects they have on the human spirit.

### TEMPORARY EMERGENCY HOUSING (SHELTER)

When home is no longer a safe option, First Step provides emergency, short-term housing for victims of domestic and/or sexual violence and their children. Family Advocates work with residents to assist them in meeting their goals. Residents have the opportunity to participate in vital services, such as individual and group counseling, safety planning, medical attention, housing referrals, and educational and recreational activities for children.

# TRANSITIONAL HOUSING

The Transitional
Housing Program
provides full rent
subsidy and support
while helping survivors
build a credit history
and skills to obtain and
maintain permanent
housing.

### OTHER

First Step provides food, toys, clothing, birthday gifts, gift cards, books, school supplies, diapers, household goods, transportation and many of the other basic needs to help survivors in transition.



### INFORMATION AND REFERRALS

Providing critical information and referrals regarding housing, legal assistance, counseling, temporary emergency housing, transportation, and health care is a large part of First Step's work.



# CHILDREN'S ADVOCACY AND PREVENTION PROGRAMS

Children ages 3 through 19 are provided individual, family, and group counseling sessions to overcome the effects of witnessing violence in the home and, in some cases, the effects of being victimized directly by physical or sexual abuse. First Step also recognizes the need for fun and recreation. Through volunteers and staff, First Step provides recreational activities such as field trips, craft activities, holiday celebrations, birthday parties and more for the children and adults in our program.

# 24-HOUR HELP LINE (1-888-453-5900)

The 24-hour help line is a core service at First Step. For many, it is literally a lifeline. Specially trained First Step staff and volunteers provide crisis intervention, support, information, and safety planning to survivors who call our 24-hour help line.

### ASSAULT RESPONSE

First Step staff and volunteers, on-call 24 hours a day, 365 days a year, respond to victims of domestic/sexual violence at local emergency rooms, police stations, and schools. Survivors receive immediate crisis intervention, clothing, support, safety planning, and links to First Step and other vital services.

### FIRST STEP'S MISSION:

THE MISSION OF FIRST STEP IS TO ELIMINATE BOTH DOMESTIC AND SEXUAL VIOLENCE AND TO PROVIDE COMPREHENSIVE SERVICES TO INDIVIDUALS AND FAMILIES IMPACTED BY THESE CRIMES.

### **COMMUNITY EDUCATION**

First Step believes that prevention is a key component to ending violence in our communities. First Step staff members present to schools, businesses, religious organizations, medical personnel, police officers, and civic groups. Topics range from the effects of violence on children, to dating violence, date rape drugs, domestic/sexual assault myths and facts, and community resources.



# DOMESTIC VIOLENCE AND SEXUAL ASSAULT ADVOCACY PROGRAMS

Individuals and families who live in the community have the opportunity to participate in one-on-one counseling and support groups. Survivors of domestic and sexual violence learn about the dynamics of abuse and how to advocate for their own resources and needs. They are given the space to discuss



Redford.

the emotional impact of their situations. Groups allow survivors to share their stories and find strength in connecting with others, who sometimes become life-long friends.

Nonresidential sessions are available in

onresidential sessions are available i four sites: Plymouth, Wayne, Lincoln Park and

### COMMUNITY/ LEGAL RESPONSE PROJECT

First Step Community Response Project Survivor
Advocates help victims who seek help in police
departments and courts throughout Wayne County. In several
communities, Survivor Advocates work with a designated domestic
violence prosecutor and detective to respond to the crimes of domestic
and sexual violence. Survivor Advocates contact the victims of these crimes
just after the police report is filed. They focus on assessing lethality, making safety
plans, and explaining the criminal justice process and the dynamics of domestic and
sexual violence for the adults and children involved throughout the prosecution
process. Referrals are also made to other First Step programs, as well as pertinent
outside resources. In addition, First Step provides in-court victim advocacy and
support through free legal clinics.