ANNUAL REPORT Fiscal Year October 1, 2010 to September 30, 2011

Administrative and Survivor Services
Western Wayne County
44567 Pinetree Drive
Plymouth, MI 48170
734.416.1111

Survivor Services
Redford
27150 Westfield
Redford, MI 48239
734.416.1111

Survivor Services
Karen Wilson Smithbauer Center
4400 S. Venoy
Wayne, MI 48184
734.722.1772

Survivor Services
Lincoln Park
1394 Cleophus
Lincoln Park, MI 48146
313.383.2975

Serving Wayne County, Michigan

Dear Friends,

As you will see when reviewing our annual report, this past year was a memorable one. It was filled with hard work, challenges, excitement, successes, and change.

Thousands of people reached out to First Step for help and hundreds of us responded to help. Staff continues to provide quality services in a caring and supportive environment. Look at the services rendered, and the lives touched. Look at how we expanded the scope of our work because people got involved. Gifts of goods, and services, time and funds extended opportunities for those we serve.

Our new building, The Karen Wilson Smithbauer Center, stands as a beacon of hope. Those who walk through its doors feel the support of a community of compassionate, generous people. We are an example of what can be accomplished through hard work, and the generosity of people of all ages, backgrounds and beliefs, who believe in justice and safety for all. We are “paying it forward”, leaving a legacy of non-violence and activism. We want to ensure that future generations will never have to suffer alone and that ultimately never suffer at all.

Please celebrate your involvement, and let’s congratulate ourselves as we reflect upon our remarkable accomplishments.

A sincere thank you to our funders, donors, volunteers and staff for your generosity of spirit.

Warmest Regards,

Judy Ellis
Executive Director

Dear Friends,

As we approach the one-year anniversary of the grand opening of our residential facility, I reflect on a year of triumph and hope. The new facility is a triumph for a community that came together to make a difference in the lives of others. Hope is found within. It’s a beautiful and meaningful building, but a body is nothing without a soul, and our soul is made up of the hardworking staff and dedicated volunteers who bring security and healing to survivors.

With a great sense of accomplishment, we look forward to the future with purpose, pride, and a sense of obligation to ensure we continue our momentum and our mission of service. We have a home for the long term. Now we can focus all of our energy toward continuing our model programs, sustaining and expanding our funding sources for programs and facilities, and continuing to meet the needs of our clients.

We must do these things and also stay true to the values of a nonprofit - ensuring that we get the most for every dollar we spend, and that we demonstrate to our donors and supporters that their contributions make a real difference. I want to recognize our staff for working so hard to accomplish our mission, despite having less money and fewer staff to support their work. Our staff and volunteers sacrifice every day to make First Step a positive reality in the lives of so many families in need.

On behalf of the Board of Directors, I want to thank everyone who has contributed time, talent, money and energy to our cause and working toward building a peaceful future. You have made a real and lasting difference in so many lives.

Sincerely,

Jennifer L. Hartke
Board President
First Step Opens New Home:
The Karen Wilson Smithbauer Center
First Step Board of Directors 2011-2012

OFFICERS

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JENNIFER HARTKE
Attorney, Hartke Associates

VICE PRESIDENT
LOREN WADINGTON
Community Volunteer

SECRETARY
BECKY THOMPSON
Director, Executive Communications and Press Secretary to the CEO Blue Cross Blue Shield of Michigan

TREASURER
GENELLE ALLEN
Retired Deputy Chief Executive Officer, Wayne County Airport Authority

MEMBER-AT-LARGE
Marilyn Nix
Senior Vice President Compass Commercial

MEMBERS

JEFFREY GIELNIAK
Director of Architecture & Construction
Oakwood Healthcare, Inc.

DORINDA HUGHES
RN, LMSW, ACSW
Dearborn Pastoral Counseling Center (Secretary 2010-2011)

CAROL KING, M.D.
Family Medicine, IHA Canton
Family Medicine

PAUL KOLINSKI +
Asst. Plant Controller
Ford Motor Company (Treasurer 2010-2011)

HEIDI NAASKO
Pro Bono and Diversity Counsel
Dykema Gossett

CARLA O’MALLEY
Executive Director and President, Oakwood Healthcare Foundation

LINDA PADGETT
Retired Teacher

WENDY ROBINSON *
Vice President, Strategic Sourcing
Valassis/Strategic Sourcing

KAREN WILSON SMITHBAUER
President, Karen Colina Wilson Foundation

WENDY WOODWARD *
Financial Advisor
Focus Financial Group, Inc.

*New Member 2011-2012  +Resigned Member Who Served 2010-2011
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<tr>
<th><strong>17,474</strong> Crisis Calls</th>
<th><strong>Support Groups</strong> 3,888 hours</th>
<th><strong>Counseling Hours</strong> 13,151 for Adults 1,450 for Children</th>
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<tbody>
<tr>
<td>Community response advocates in police/courts</td>
<td>275 instances helping clients obtain personal protection orders</td>
<td>Emergency Housing 7,703 nights of safe shelter</td>
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<tr>
<td>1,906 survivors supported</td>
<td>In-Court Victim Advocacy/ Legal Information/Clinics 2,277 hours</td>
<td>24-hour on-call assault response team-trained advocates responded to 288 primary 174 secondary</td>
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<td>Safety Planning All adult and child survivors who work with First Step develop a safety plan</td>
<td>SANE Forensic Exams for sexual assault survivors 157</td>
<td>PROGRAMS AND SERVICE STATISTICS 2010-2011 FISCAL YEAR</td>
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<td>7,961 People participated in First Step’s Outreach and Education Sessions</td>
<td>Transportation First Step provided 1064 rides for families</td>
<td>First Step touched the lives of 14,205 people in 2010-2011</td>
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<td>Domestic Violence and Sexual Assault Awareness Month activities</td>
<td>Volunteer Program Coalition building</td>
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<td>Food, Clothing, Household goods First Step provided 20,292 items to families</td>
<td>Violence prevention programs in schools Date rape awareness and education</td>
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<td>87 survivors received subsidized safe housing (17,134 nights) &amp; supportive services</td>
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First Step is grateful to all donors of time, talent & treasure.

Your generosity helps us to change the lives of the individuals and families who come to us for help.

Thank you.
First Step board members breaking ground

Campaign leadership and lead donors

Zonta Club of Farmington-Novis volunteers

First Step board president Jennifer Harke and Andy Hetzel

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SAFETY CAMPAIGN PROGRAM
ZONTA CLUB OF FARMINGTON-NOVIS STEPPING OUT IN STYLE-17TH YEAR
OPENED NEW SHELTER

You are not alone. Wired both offices for computer-Derek Locke & Rotary Club.

First Step 2010-2011 Accomplishments

Hockey game-enforcers Police Department Team vs. Red Wings Alumni

Moved families from extended stay

Community shower for building opening

Cosmic discussion panel-religion and domestic violence

First step you turn channel created.

Second donations of furniture for new building.

PANCAKE BREAKFAST AND SURVIVOR ART SHOW

Judy ellis given Athena award, women of Westland.

Lash Chocolate Affair constructed residential wing.

TRANFERSIONAL SUPPORTIVE HOUSING TREASURY CELEBRATION

Demos of old shelter constructed residential wing.

Mike Kelly and crew from EME

www.firststep-mi.org

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Chill at the Joe

Divine Design Ministry dining hall make over

Volunteer Nurturers