



## ANNUAL REPORT Fiscal Year October 1, 2010 to September 30, 2011

Administrative and Survivor Services  
Western Wayne County  
44567 Pinetree Drive  
Plymouth, MI 48170  
734.416.1111

Survivor Services  
Redford  
27150 Westfield  
Redford, MI 48239  
734.416.1111

Survivor Services  
Karen Wilson Smithbauer Center  
4400 S. Venoy  
Wayne, MI 48184  
734.722.1772

Survivor Services  
Lincoln Park  
1394 Cleophus  
Lincoln Park, MI 48146  
313.383.2975

## Serving Wayne County, Michigan



24-hour helpline : 734-722-6800 | Toll-Free 888-453-5900 | [www.firststep-mi.org](http://www.firststep-mi.org)

# Dear Friends,

Dear Friends,

As you will see when reviewing our annual report, this past year was a memorable one. It was filled with hard work, challenges, excitement, successes, and change.



Thousands of people reached out to First Step for help and hundreds of us responded to help. Staff continues to provide quality services in a caring and supportive environment. Look at the services rendered, and the lives touched. Look at how we expanded the scope of our work because people got involved. Gifts of goods, and services, time and funds extended opportunities for those we serve.

Our new building, The Karen Wilson Smithbauer Center, stands as a beacon of hope. Those who walk through its doors feel the support of a community of compassionate, generous people. We are an example of what can be accomplished through hard work, and the generosity of people of all ages, backgrounds and beliefs, who believe in justice and safety for all. We are "paying it forward", leaving a legacy of non-violence and activism. We want to ensure that future generations will never have to suffer alone and that ultimately never suffer at all.

Please celebrate your involvement, and let's congratulate ourselves as we reflect upon our remarkable accomplishments.

A sincere thank you to our funders, donors, volunteers and staff for your generosity of spirit.

Warmest Regards,

A handwritten signature in cursive script, reading "Judy Ellis".

Judy Ellis  
Executive Director

Dear Friends,

As we approach the one-year anniversary of the grand opening of our residential facility, I reflect on a year of triumph and hope. The new facility is a triumph for a community that came together to make a difference in the lives of others. Hope is found within. It's a beautiful and meaningful building, but a body is nothing without a soul, and our soul is made up of the hardworking staff and dedicated volunteers who bring security and healing to survivors.



With a great sense of accomplishment, we look forward to the future with purpose, pride, and a sense of obligation to ensure we continue our momentum and our mission of service. We have a home for the long term. Now we can focus all of our energy toward continuing our model programs, sustaining and expanding our funding sources for programs and facilities, and continuing to meet the needs of our clients.

We must do these things and also stay true to the values of a nonprofit - ensuring that we get the most for every dollar we spend, and that we demonstrate to our donors and supporters that their contributions make a real difference. I want to recognize our staff for working so hard to accomplish our mission, despite having less money and fewer staff to support their work. Our staff and volunteers sacrifice every day to make First Step a positive reality in the lives of so many families in need.

On behalf of the Board of Directors, I want to thank everyone who has contributed time, talent, money and energy to our cause and working toward building a peaceful future. You have made a real and lasting difference in so many lives.

Sincerely,

A handwritten signature in cursive script, reading "Jennifer L. Hartke".

Jennifer L. Hartke  
Board President



# First Step Opens New Home: The Karen Wilson Smithbauer Center



Karen Wilson Smithbauer



# First Step Board of Directors 2011-2012

## OFFICERS



**PRESIDENT**  
**JENNIFER HARTKE**  
Attorney,  
*Hartke Associates*



**VICE PRESIDENT**  
**LOREN WADINGTON**  
*Community Volunteer*



**SECRETARY**  
**BECKY THOMPSON**  
Director, Executive  
Communications and Press  
Secretary to the CEO Blue  
Cross Blue Shield of Michigan



**TREASURER**  
**GENELLE ALLEN**  
*Retired Deputy Chief*  
Executive Officer, Wayne  
County Airport Authority



**MEMBER-AT-LARGE**  
**MARILYN NIX**  
*Senior Vice President*  
Compass Commercial



## MEMBERS



**JEFFREY GIELNIAK**  
*Director of Architecture*  
& Construction  
Oakwood Healthcare,  
Inc.



**DORINDA HUGHES**  
RN, LMSW, ACSW  
*Dearborn Pastoral*  
Counseling Center  
(Secretary 2010-2011)



**CAROL KING, M.D. +**  
*Family Medicine*  
Physician, IHA Canton  
Family Medicine



**PAUL KOLINSKI +**  
*Asst. Plant Controller*  
Ford Motor Company  
(Treasurer 2010-2011)



**HEIDI NAASKO**  
*Pro Bono and Diversity*  
Counsel  
Dykema Gossett



**CARLA O'MALLEY**  
Executive Director  
and President,  
Oakwood Healthcare  
Foundation



**LINDA PADGETT**  
*Retired Teacher*



**WENDY ROBINSON \***  
*Vice President,*  
Strategic Sourcing  
Valassis/Strategic  
Sourcing



**KAREN WILSON**  
**SMITHBAUER**  
*President,*  
Karen Colina Wilson  
Foundation



**WENDY WOODWARD \***  
*Financial Advisor*  
Focus Financial Group,  
Inc.



17,474  
Crisis Calls



Support Groups  
3,888 hours

Counseling Hours  
13,151 for Adults  
1,450 for Children

Community response  
advocates in police/courts

1,906 survivors  
supported

275 instances  
helping clients obtain  
personal protection orders

Emergency Housing

7,703 nights of  
safe shelter



In-Court Victim Advocacy/  
Legal Information/Clinics

2,277 hours

Safety Planning

All adult and child  
survivors who work  
with First Step develop  
a safety plan



24-hour on-call assault  
response team-trained  
advocates responded to

288 primary  
174 secondary

SANE Forensic Exams  
for sexual assault survivors  
157



7,961 People  
participated in First Step's  
Outreach and  
Education Sessions

Transportation  
First Step provided 1064  
rides for families

PROGRAMS AND  
SERVICE STATISTICS  
2010-2011 FISCAL  
YEAR

First Step  
touched the  
lives of  
14,205  
people in  
2010-2011

Domestic Violence and  
Sexual Assault Awareness  
Month activities



Volunteer  
Program

Coalition  
building



Food, Clothing,  
Household goods  
First Step provided 20,292  
items to families

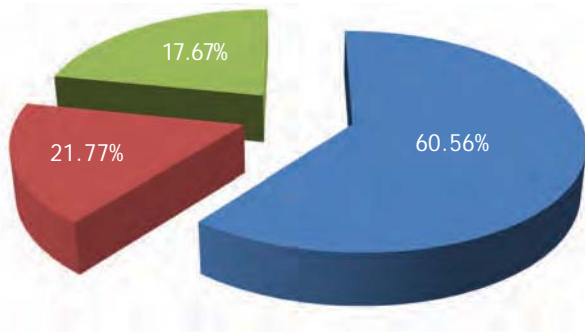
Violence prevention  
programs in schools

Date rape awareness  
and education

Transitional  
Supportive Housing  
87 survivors received  
subsidized safe housing  
(17,134 nights) &  
supportive services

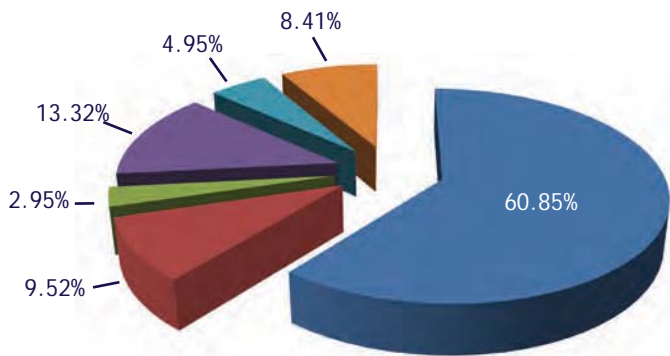
## 2010-2011 Financial Breakdown

### EXPENSES



DOMESTIC VIOLENCE PROGRAMMING	\$ 1,805,467
SEXUAL ASSAULT PROGRAMMING	\$526,973
SUPPORTING SERVICES	
GENERAL & ADMINISTRATIVE	\$649,058
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TOTAL EXPENSES	\$2,981,498

### REVENUE



FEDERAL REVENUE	\$1,795,841
STATE REVENUE	\$281,072
FOUNDATIONS	\$87,106
CONTRIBUTIONS	\$393,119
UNITED WAY	\$146,093
CONTRIBUTED SERVICES	\$248,102
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TOTAL REVENUE	\$2,951,333

*First Step is grateful  
to all donors of  
time,  
talent  
&  
treasure.*

*Your generosity helps  
us to change the lives of  
the individuals  
and families who  
come to us for help.*

*Thank you*





First Step board members breaking ground



Campaign leadership and lead donors



Zonta Club of Farmington-Novl volunteers



First Step board president Jennifer Harke and Andy Hetzel

EMJ AND U OF M CREATOR PRODUCTION OF THE VAGINA MONOLOGUES  
CANDIDLY: VOL GATHERING OF REMEMBRANCE  
FLYINGOUTH GARDEN CLUB CREATES HEALING GARDEN

**SAFETY** CHAIRMAN PROGRAM  
JUSTICE AND SUPPORT FOR SURVIVORS  
ZONTA CLUB OF FARMINGTON NOV'S STEPPING OUT IN STYLE-17TH YEAR  
**OPENED NEW SHELTER** HAPPINESS  
BLAZING BELLY DANCE EVENT  
ADOPTED 26 FAMILIES FOR THE HOLIDAYS  
JUDY ELLIS IS AWARDED THE MCCOBBEY FUND'S EUGENE MELLER FELLOWSHIP

**YOU ARE NOT ALONE** WIRED BOTH OFFICES FOR COMPUTER-DEREK LOCKE & ROTARY CLUB  
WELL-BEING  
TAX GRAND OPENINGS BENEFIT FIRST STEP

## First Step 2010-2011 Accomplishments

HOCKEY GAME-ENFORCERS POLICE DEPARTMENT TEAM VS. RED WINGS ALUMNI  
COMMUNITY SHOWER FOR BUILDING OPENING  
I BELIEVE IN YOU VIDEO DMY AWARD WINNING DOCUMENTARY FILMED AT FIRST STEP  
MOVED FAMILIES FROM EXTENDED STAY  
OSMC DISCUSSION PANEL-RELIGION AND DOMESTIC VIOLENCE  
NEW ACCOUNTING SYSTEM WOMEN OF OAKWOOD EVENT  
UPONA TECHNICAL HIGH SCHOOL FASHION SHOW

**MAY 31ST RIBBON CUTTING-KAREN WILSON SMITHBAUER CENTER**  
SANTA OTIS CONCERT BENEFIT  
PANCAKE BREAKFAST AND SURVIVOR ART SHOW  
TRANSITIONAL SUPPORTIVE HOUSING YEAR END CELEBRATION  
SUPPORT GROUPS  
NEW COMPUTERS FOR STAFF AND CLIENT AREAS  
JUDY ELLIS GIVEN ATHENA AWARD, WOMEN OF WESTLAND  
LACH CHOCOLATE AFFAIR  
CONSTRUCTED RESIDENTIAL WING  
MET SELECTS FIRST STEP AS CHARITY PARTNER  
DEMO OF OLD SHELTER PEACE



Chill at the Joe



Divine Design Ministry dining hall make over



Mike Kelly and crew from EME



Volunteer Nurturers

[www.firststep-mi.org](http://www.firststep-mi.org)